

## ASB Service Contacts for members

### When to contact the police

If you've witnessed or been the victim of crime please report it to the police.

Please only phone 999 in an emergency: if someone is badly hurt, if life is threatened, if there is a fire, someone is drowning, the crime is in progress.

Phone 101 or complete the 101 non-emergency contact [form](#) to:

- report crime related information
- contact local officers
- get crime prevention advice
- make police aware of policing issues in your local area
- make an appointment with a police officer

Reports are dealt with in exactly the same way whether you report it online or call 101.

Service/enquiry	Detail	Web page for information/online reporting where available	General email - enquiries	Manager – Escalation (Click name to send email)	Manager contact number
ASB	General ASB issues (working with the police) – for example where there are issues concerning harassment, neighbour disputes etc.	<a href="#">Anti-social behaviour</a>	<a href="mailto:health@middevon.gov.uk">health@middevon.gov.uk</a>	<a href="#">Jo Pope</a>	01884 244621
Abandoned Vehicles	Before reporting an abandoned vehicle please check whether the vehicle is <a href="#">taxed</a> .	<a href="#">Abandoned vehicles</a>	<a href="mailto:StreetScene@middevon.gov.uk">StreetScene@middevon.gov.uk</a>	<a href="#">Luke Howard</a>	01884 233033
Artificial light			<a href="mailto:health@middevon.gov.uk">health@middevon.gov.uk</a>	<a href="#">Jo Pope</a>	01884 244621
Bonfires and smoke nuisance	Public Health & Regulatory Services will investigate bonfire complaints and can take legal action where appropriate.	<a href="#">Bonfires and smoke nuisance</a>	<a href="mailto:health@middevon.gov.uk">health@middevon.gov.uk</a>	<a href="#">Jo Pope</a>	01884 244621
Community Safety Partnership	East and Mid Devon Community Safety Partnership	<a href="#">Community Safety Partnership</a>	<a href="mailto:jryder@middevon.gov.uk">jryder@middevon.gov.uk</a>	<a href="#">Julia Ryder</a> <a href="#">Tanya Wenham</a>	01884 234996
Community Trigger	Process for people who have been victims of repeat anti-social behaviour.	<a href="#">Community Trigger</a>	<a href="mailto:health@middevon.gov.uk">health@middevon.gov.uk</a>	<a href="#">Julia Ryder</a> <a href="#">Tanya Wenham</a>	01884 234996
Dogs	Including: dog barking; dog fouling; dangerous dogs; responsible dog ownership	<a href="#">Dogs</a>	<a href="mailto:StreetScene@middevon.gov.uk">StreetScene@middevon.gov.uk</a>	<a href="#">Luke Howard</a>	01884 233033

Drugs and Alcohol	Support for individuals including substance misuse, mental ill health, and other harmful, addictive and offending behaviour.	<a href="#">EDP Drug and Alcohol Services</a>	0800 233 5444		
Fly tipping		<a href="#">Fly Tipping</a>	<a href="mailto:StreetScene@middevon.gov.uk">StreetScene@middevon.gov.uk</a>	<a href="#">Luke Howard</a>	01884 233033
Graffiti		<a href="#">Graffiti</a>	<a href="mailto:propertyservices@middevon.gov.uk">propertyservices@middevon.gov.uk</a>	<a href="#">Andy Busby</a>	01884 234948
Homelessness		<a href="#">Homelessness</a>	<a href="mailto:homeless@middevon.gov.uk">homeless@middevon.gov.uk</a>	<a href="#">Mike Parker</a>	01884 244906
Housing Tenancy Estates	ASB in a Council owned property	<a href="#">Housing – General Information Links</a>	<a href="mailto:htenancy@middevon.gov.uk">htenancy@middevon.gov.uk</a>	<a href="#">Sally Bloomfield</a>	01884 234251
Housing – private sector	ASB in a privately owned property, including neighbourhood disputes	<a href="#">Private Sector Housing</a>	<a href="mailto:health@middevon.gov.uk">health@middevon.gov.uk</a>	<a href="#">Jo Pope</a>	01884 244621
Littering		<a href="#">Littering</a>	<a href="mailto:StreetScene@middevon.gov.uk">StreetScene@middevon.gov.uk</a>	<a href="#">Luke Howard</a>	01884 233033
Noise nuisances - private	Noise nuisances including barking dogs, music, alarms etc	<a href="#">Noise nuisances</a>	<a href="mailto:health@middevon.gov.uk">health@middevon.gov.uk</a>	<a href="#">Jo Pope</a>	01884 244621
Noise nuisances in Council property		<a href="#">Noise nuisances</a>	<a href="mailto:htenancy@middevon.gov.uk">htenancy@middevon.gov.uk</a>	<a href="#">Sally Bloomfield</a>	01884 234251
Pest control	Please contact Pestokill on 08700 660999 who can offer discounted rates.				
Public toilets		<a href="#">Public toilets</a>	<a href="mailto:propertyservices@middevon.gov.uk">propertyservices@middevon.gov.uk</a>	<a href="#">Andy Busby</a>	01884 234948
Vandalism of Council property			<a href="mailto:propertyservices@middevon.gov.uk">propertyservices@middevon.gov.uk</a>	<a href="#">Andy Busby</a>	01884 234948

**Where you are unsure who to contact or have general enquiries Customers Services are available to help you**

Tel: 01884 255255 OR email: [customerservices@middevon.gov.uk](mailto:customerservices@middevon.gov.uk)